



Quest for Facilities Module Guidance Notes Index

Issue 45 May 2024

Module Number	Module Name	Issue Number	Issue Date	Quest for Facilities
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Day One Core Modules - Quest and Quest Plus				
Quest 1	Tackling Inequalities (Activity Alliance)	One	June 2022	✓
Quest 2	Customer Journey	Two	Oct 2022	✓
Quest 3	Operational Management	One	June 2022	✓
Quest 4	Managing the Team	Two	Sept 2023	✓
Quest 5	Environmental Management	Two	Sept 2023	✓
Operations 4	Compliance Declaration	Nineteen	Apr 2023	✓

Module Choices - Quest Plus Assessments Only

Day 2 of Quest Plus consists of 5 modules:

- “Quest 6 - Planning to Improve” is a compulsory module
- Facilities can then select 4 other modules from the list below

Please note:

- SPLUS28 Swim England Learn to Swim cannot be selected with SPLUS20 Swimming Lessons
- GPLUS38 Exercise Referral Standard, GPLUS39 Accessible Facilities and SPLUS28 Swim England Learn to Swim must be selected within 7 days of your purchase order being received in the Quest Office
- GPLUS38 Exercise Referral Standard and SPLUS28 Swim England Learn to Swim are larger modules and each will take up 2 module choices, if selected.

Day Two Core Modules - Quest Plus				
Quest 6	Planning to Improve	One	June 2022	✓

Day Two Engaging Modules - Quest Plus (Maximum of 1 to be selected)				
GPLUS13	Engaging with Children 0 - 11 years	Four	Dec 2023	✓
GPLUS22	Engaging with Older People	Three	Dec 2023	✓
GPLUS23	Engaging with Young People 12 – 19 years	Three	Dec 2023	✓
GPLUS24	Engaging with Clubs	Five	Dec 2023	✓
GPLUS26	Engaging with Women and Girls	Two	Dec 2023	✓



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Day Two Generic Modules - Quest Plus				
GPLUS11	Marketing, Research and Communication	Five	Dec 2023	✓
GPLUS12	Quality/Integrated Management System	Five	Dec 2023	✓
GPLUS20	Sports Specific Development	Three	Dec 2023	✓
GPLUS25	Engaging with Volunteers	Three	Dec 2023	✓
GPLUS30	Safeguarding	Five	Dec 2023	✓
GPLUS38	Exercise Referral Standard	Two	June 2022	✓
GPLUS39	Accessible Facilities	Two	Nov 2022	✓

Day Two Specific Modules - Quest Plus				
SPLUS2	Food and Beverage	Six	Dec 2023	✓
SPLUS3	Ice Rink	Five	Dec 2023	✓
SPLUS4	Athletics	Five	Dec 2023	✓
SPLUS6	Golf	Five	Dec 2023	✓
SPLUS7	Fitness Suites (Inc. Group Exercise)	Six	Dec 2023	✓
SPLUS10	Climbing	Four	Dec 2023	✓
SPLUS14	Event Management	Five	Dec 2023	✓
SPLUS15	Theatre/ Conference	Five	Dec 2023	✓
SPLUS16	Water Sports	Five	Dec 2023	✓
SPLUS19	Pool Water Management	Five	Dec 2023	✓
SPLUS20	Swimming Lessons	Six	Dec 2023	✓
SPLUS25	Lifeguarding	Five	Dec 2023	✓
SPLUS28	Swim England Learn to Swim Accreditation	Eight	May 2024	✓
SPLUS43	Financial Management and Performance	Six	Dec 2023	✓
SPLUS45	Sales and Retention	Seven	Dec 2023	✓
SPLUS48	Health and Safety Management	Seven	Dec 2023	✓