



# Quest for Facilities

## Module Guidance Notes Index

Issue 39 April 2022

Module Number	Module Name	Issue Number	Issue Date	Quest for Facilities
<b>Day One Core Modules – Quest Recovery and Recovery Plus</b>				
Recovery 1	Cleanliness and Hygiene (Recovery)	One	Feb 2022	✓
Recovery 2	Operational Management (Recovery)	One	Feb 2022	✓
Recovery 3	Managing the Team (Recovery)	One	Feb 2022	✓
Recovery 4	Customer Journey (Recovery)	One	Feb 2022	✓
Recovery 5	Programming (Recovery)	One	Feb 2022	✓
Recovery 6	Community Engagement (Recovery)	One	Feb 2022	✓
Operations 4	Compliance Declaration	Sixteen	Sept 2021	✓
<b>Day One Core Modules - Quest Entry and Plus</b>				
Operations 1	Cleaning and Housekeeping	Five	Aug 2016	✓
Operations 2	Maintenance and Equipment	Five	Aug 2016	✓
Operations 3	Environment	Five	Aug 2016	✓
Operations 4	Compliance Declaration	Sixteen	Sept 2021	✓
People 1	Customer Experience	Seven	July 2017	✓
People 2	Team & Skills Development	Six	Aug 2016	✓
Purpose 5	Planning to Improve	Two	Aug 2016	✓
Purpose 6	Community Outcomes	Two	Jul 2016	✓
<b>Day Two Generic Modules – Quest Recovery Plus and Plus Only (Minimum of 3)</b>				
GPLUS5	Contribution to Health & Wellbeing	Three	July 2016	✓
GPLUS11	Marketing, Research and Communication	Four	July 2016	✓
GPLUS12	Quality/Integrated Management System	Four	July 2016	✓
GPLUS13	Engaging with Children 0 - 11 years	Three	July 2016	✓
GPLUS15	Partnership and Collaboration	Three	July 2016	✓
GPLUS16	Programming for All (Not available for Quest Prime)	Four	July 2016	✓
GPLUS20	Sports Specific Development	Two	July 2016	✓
GPLUS22	Engaging with Older People	Two	July 2016	✓
GPLUS23	Engaging with Young People 12 – 19 years	Two	July 2016	✓
GPLUS24	Engaging with Clubs	Four	July 2016	✓
GPLUS25	Engaging with Volunteers	Two	July 2016	✓
GPLUS26	Engaging with Women and Girls	One	July 2016	✓
GPLUS30	Safeguarding	Four	July 2016	✓

GPLUS32	Increasing Participation and Reducing Inactivity	Three	July 2016	✓
GPLUS36	Doorstep Sport	One	Apr 2017	✓
GPLUS37	Engaging with Disabled People and People with Long Term Health Conditions (incl. IFI Mark Accreditation)	Two	Apr 2018	✓
GPLUS38	Suffolk Exercise Referral (Suffolk County Council Facilities Only)	One	Feb 2019	✓
<b>Day Two Specific Modules – Quest Recovery Plus and Plus Only</b>				
SPLUS2	Food and Beverage	Five	July 2016	✓
SPLUS3	Ice Rink	Four	July 2016	✓
SPLUS4	Athletics	Four	July 2016	✓
SPLUS6	Golf	Four	July 2016	✓
SPLUS7	Fitness Suites (Inc. Group Exercise)	Five	July 2016	✓
SPLUS10	Climbing	Three	July 2016	✓
SPLUS11	Dual/Joint Uses	Four	July 2016	✓
SPLUS12	Accommodation	Three	July 2016	✓
SPLUS14	Event Management	Four	July 2016	✓
SPLUS15	Theatre/ Conference	Four	July 2016	✓
SPLUS16	Water Sports	Four	July 2016	✓
SPLUS19	Pool Water Management	Four	July 2016	✓
SPLUS20	Swimming Lessons	Five	July 2016	✓
SPLUS25	Lifeguarding	Four	April 2019	✓
SPLUS28	Swim England Learn to Swim Accreditation	Three	April 2019	✓
SPLUS29	Environmental Management	Three	July 2016	✓
SPLUS43	Financial Management and Performance	Five	July 2016	✓
SPLUS45	Sales and Retention	Six	July 2016	✓
SPLUS47	Trampoline Parks	One	April 2017	✓
SPLUS48	Health and Safety Management	Six	July 2016	✓
DR1	Directional Review for Quest for Facilities	One	July 2016	✓

**Please note:**

**GPLUS37, GPLUS38 and SPLUS28 must be selected within 7 days of your purchase order being received in the Quest Office**